



The Oregon Affordable Housing Management Association Presents

Wednesday Workshops

For *Maintenance Techs, Managers, and Resident Services Coordinators*

Wednesday, February 28, 2018, 9 am to 4 pm
Salem Convention Center (SCC), **Salem**

Workshop #1: *Emergency Preparedness: It's not, IF, but when, what, and how*

At some point in the future, we all will have to deal with some kind of emergency or disaster. However, the key to not just getting through it and surviving, but also successfully managing the emergency and the response, no matter WHAT that may be, is HOW well you prepare before it actually happens. In this workshop, we'll be talking about what that means and how to get your property, your residents, and staff ready to effectively manage your way through an emergency or disaster. Topics will include: identifying various threats from fires and power outages to workplace violence and terrorism; the types of emergencies to plan for; the probable, the possible and the unlikely; and the basics of and what to include in a well thought out **Emergency Preparedness Plan**.

Workshop #2: *Tail Talk for Maintenance Techs, Managers, and RSCs*

"Demystifying Critter Classifications"

Fair Housing Council of Oregon alum Jo Becker will clarify the differences between pets and service/assistance/companion, (disability-aid), animals. She will review the basics of accommodating assistance animals under the Fair Housing Act and how it differs from the Americans with Disabilities Act.

"Proactive Disaster Planning for Residents' Pets and Disability-Aid Animals"

The hazards that people face affect their critters, too! Our speaker will provide some win-win strategies for helping tenants keep their pets and disability-aid animals safe and cared for during emergencies and disasters, including low and no-cost suggestions for low-income households.

"Understanding Body Language to maintain On-the-Job Safety around Residents' Critters"

Learn how to increase your personal safety around residents' animals with Jo's awareness-level body language training. She'll help you translate animal communications to minimize scary and unfortunate encounters by diving into distinct and telling predator/prey traits. Jo will also discuss realistic expectations and tips for proper etiquette around working animals to enhance your professionalism and customer service.

Our Presenters:

Through his work with Kennedy Restoration, **Matt Korshoj** has, 'been there, done that' the morning after fires, floods, and earthquakes, which makes him highly qualified when it comes to discussing and creating an emergency preparedness plan.

Jo Becker spent a decade working for the Fair Housing Council of Oregon. Her introduction to emergency preparedness, disaster response, and incident management came in 2005 when she graduated from a Community Emergency Response Team (CERT) program. Since then, Jo has completed over 180 courses, including completing FEMA's Basic Academy for Emergency Managers, working with emergency animal sheltering operations, and helping plan and execute full-scale disaster exercises.

Location: Salem Convention Center (SCC), 200 Commercial Street, Salem; complimentary parking is available under the building. The parking entrance is on the Liberty Street side of SCC/Grand Hotel.

Coming the night before? The Grand Hotel is offering a special guestroom rate of \$129 for a Deluxe King room or a room with two Deluxe Queen beds, single/double occupancy. To make your reservation, please call toll free 1-877-540-7800. When you call, identify yourself as a member of the Oregon AHMA group.

Meals: Refreshments when you arrive and a buffet lunch at noon, in the classroom

To Register: Please fill out and **email** this page of the flyer to oregonahma@frontier.com or, print and **fax** the form to 503-992-0853.

Class Fees: For AHMA members: \$85; for non-members: \$130 – Not sure if your company or agency is a member? Check out the professional member directory on this page of our website:

http://www.oregonaffordablehousingmanagement.com/professional_members.htm

Payment Information:

◆ **WE DO NOT INVOICE.**

◆ Please send your check to Oregon AHMA, P.O. Box 1135, Forest Grove, Oregon 97116

◆ Or, pay by credit card by calling the AHMA office, 503-357-7140

◆ Or, pay by PayPal on this page of our website:

http://www.oregonaffordablehousingmanagement.com/education_schedule.htm

◆ **PAYMENT IS DUE BY THE DATE OF THE CLASS.**

Final Registration Deadline: Thursday, February 22. You're welcome to substitute a student anytime.

What to bring: Note-taking materials

Questions? Contact AHMA Director Maggie Meikle at oregonahma@frontier.com or, 503-357-7140

To Register for the February 28 Class

*This is a **fillable** form. If you fill out the form on your computer, save the form before emailing or faxing it so that the information doesn't disappear.*

Email to: oregonahma@frontier.com

Fax to: 503-992-0853

Name _____ Email Address _____

Name _____ Email Address _____

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Name _____ Email Address _____

Company/Agency _____ Contact Person _____

Email _____ Phone _____